



## VXI Dominates 16th International ICT Awards with 2 Major Honors

**Manila, Philippines (July 5, 2022)** – VXI Global Solutions, a leading provider of Business Process Outsourcing (“BPO”) services to businesses around the world, dominated the recently held 16th International ICT Awards by clinching the honors for **Best Employer of the Year** and **Best Foreign-owned Company of the Year**. The event was held at the Marriott Hotel’s Manila Ballroom in Pasay City last June 29, 2022, organized by the Canadian Chamber of Commerce of the Philippines.

The qualification criteria were structured around the foundations of HR leadership, growth of the company, size, quality, and diversity of clientele as well as HR competencies, company management, and support by a company of public goods.

“Being honored at this year’s ICT awards is a testament to the people of VXI’s incredible effort and commitment in the face of great challenges. The real inspiration behind this award is the credible and consistent stance of everyone in VXI for something beyond profit. We have created an effective working culture with an enduring appreciation for loyalty and passion,” said Eppie Titong, SVP and Country Manager.

“Instead of seeking to get more out of people, VXI built a vast competitive advantage by meeting and exceeding our employee’s core needs. This ICT Award recognition is all about taking care of the most important people in the company and elevating ourselves together,” said Jovy Llanes, Global VP of Human Resources.

The Best Employer of the Year Award recognizes VXI as the outstanding employer in the Philippines for ICT-enabled provision of services that is an inspirational role model for the Philippine business community and internationally, while the Best Foreign-owned Company of the Year distinguishes VXI as the outstanding foreign-owned company for ICT-enabled provision of services that serves as an inspirational role model for the Philippine business community and internationally.

VXI has previously won the ICT awards for Best Employer of the Year (2018), Best Company of the Year (2019), Most Innovative Company of the Year (2018 & 2019), Best Contact Center and BPO Company of the Year (2017, 2018 and 2019), and was elevated to the ICT Hall of Fame for Best Contact Center and BPO Company of the Year in 2019.

### PRESS CONTACT

VXI Corporate Communications  
comms@vxi.com

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### About VXI Global Solutions

VXI Global Solutions is a BPO leader in customer service, customer experience, and digital solutions. Founded in 1998, the company has 40,000 employees in more than 40 locations in North America, Asia, Europe, and the Caribbean. VXI delivers omnichannel and multilingual support, software development, quality assurance, and CX advisory, automation & process excellence to the world’s most-respected brands.

VXI is backed by private equity investor Bain Capital and is one of the fastest growing, privately-held business services organizations in the United States and the Philippines, and one of the few US-based customer-care organizations in China.

For more information, visit: [www.vxi.com](http://www.vxi.com).